# **COVID-19 PROTOCOL**

### RECEPTION

- Limited capacity, 1 person per family
- Wash your hands with gel before entering reception
- Enter with a mask
- The customer has to come into reception with all the identity documents of the family
- The information leaflets WILL NOT BE AVAILABLE TO THE CUSTOMER, if any, will be provided by the receptionist.

## **TOILETS**

- Limited capacity
- Wash your hands before entering the sanitary blocks
- Outside the sanitary blocks, the safety distance will be stored by the floor markers.
- In the washbasins, the safety distance will be respected by cripping some of them
- Out of respect for the people who take turns, they will be begged, that they do not spend much time inside the bathrooms and use it as little as possible.

#### LAUNDRY AND SINKS

- Limited capacity
- Input and output signalling
- Safety distance

#### **SWIMMING POOL**

- Schedule: 11a.m to 2p.m and 4p.m to 7p.m
- Limited capacity
- Maximum time per person/family
- To access the pool, the lifeguard will take your temperature
- The pool enclosure will be accessed under the supervision of the lifeguard.
- Disinfection of flip flops and hands before entering the enclosure.
- Go through the shower before entering the pool.
- Store the safety measure between hammocks and people. It will be marked on the ground, the boundaries between hammocks to respect the distances.

- Disinfection of hammocks and soil, by the lifeguard, when leaving the client's enclosure and being occupied by another client.
- You have to keep the safety distance in the water (2m)
- Forbidden to jump and splash in the water.
- Children under 15 years of age, must be accompanied at all times by an adult.
- If the prevention measures are not respected, the lifeguard will accompany you outside the pool area even if the maximum time established has not passed.

## **BUNGALOWS**

- Limited capacity, 4 people maximum
- Sheets and towels NO provided by the campsite

Check in: 4 p.mCheck out: 11 a.m

During this summer and for an exceptional reason, the camping will have closed the swings and recreational, we will not have animation for children or adults.